Aids for Hearing

TELUS Message Relay for the Deaf. For Tele Typewriter (TTY) users calling a standard telephone user, dial 711. For standard telephone users to communicate with a Tele Typewriter (TTY) user, dial 1-800-855-0511.

Island Deaf and Hard of Hearing Centre  250-592-8144
130-1555 McKenzie Avenue
Victoria, BC V8N 1A4
Provides no cost hearing assessment and provision of refurbished hearing aids for low-income individuals, unbiased hearing information and supply of assistive devices to assist individuals with hearing loss at home or work. Provides aural rehabilitation and counselling support to better understand and cope with hearing loss; hearing loss support group(s) and speech-reading classes. For any reason that hearings aids are no longer in use donations are accepted for the Sound of Change program.
www.idhhc.ca

Western Institute for the Deaf and Hard of Hearing  1-888-736-7391
2125 West 7th Avenue
Vancouver, BC V6K 1X9
Provides special equipment for the hearing impaired.
www.widhh.ca

Aids for Vision

Canadian National Institute for the Blind (CNIB)  250-595-1100
2340 Richmond Road
Victoria, BC V8R 4R9
Sales, assessment and demonstration of vision enhancement and adaptive technology.
www.cnib.ca

Medical Equipment – Loans

For a small fee or donation, or in some instances free, people can borrow, for a short term, medical equipment such as hospital beds, walkers, crutches, and wheelchairs.

Amyotrophic Lateral Sclerosis (ALS) Society of BC  1-800-708-3228
1233-133511 Commerce Parkway
Richmond, BC V6V 3A1
Equipment available for registered ALS patients living in Victoria includes: beds, chairs, toilet risers, and wheelchairs.
www.alsbc.ca

Canadian Red Cross Society
Basic health equipment loans are provided for short term loans, by referral from an occupational or physical therapist, a nurse or a physician. Advanced medical equipment loans are also available for short term loans and require an authorized Island Health referral from a physical or occupational therapist or nurse. Items not requiring installation may be picked up at the depot, however a fee-based service for delivery, pick up and installation of all equipment is available. Donations for loans of our equipment are gratefully accepted.
www.redcross.ca
See page 38 for location of services.
Medical Equipment and Supplies

Canadian Red Cross Society
Salt Spring Island ............ 250-538-4834
c/o Lady Minto Hospital
135 Crofton Road
Salt Spring Island, BC V8K 1T1
Open Monday, Wednesday and Friday from 10 a.m. to 2 p.m.
Victoria .........................  250-382-2043
909 Fairfield Road
Victoria, BC V8V 3A3
Open weekdays from 9:30 a.m. to 4:30 p.m.

Galiano Health Care Centre  250-539-3230
908 Burrill Road
Galiano Island, BC V0N 1P0
Loans of wheelchairs, canes, walkers, bathroom and bathing equipment for up to three months.
www.galianohealth.org

Mayne Island Health Clinic  250-539-2312
526 Felix Jack Road
Mayne Island, BC V0N 2J2
Free short term loan of equipment to Mayne Island residents.

Mount Newton Centre Society  250-652-2112
2158 Mount Newton X Road
Saanich, BC V8M 2B2
Operates Monday to Friday, 9 a.m. to 4 p.m. Short term loan (3 months). By donation. Long term lease agreement at nominal charge. Individual arrangements for beds. Special consideration for palliative care clients. Serves only individuals residing on the Saanich Peninsula north of Royal Oak Drive. Independent. Not affiliated with the Canadian Red Cross.
www.mountnewtoncentre.org

Multiple Sclerosis Society of Canada
Vancouver Island  250-388-6496
306-3301 Douglas Street
Victoria, BC V8Z 3L2
Free services include: equipment provision, information and support, advocacy, education, self-help groups, newsletters, wellness programs, referrals, and more.
www.mssociety.ca

Pender Island Health Care Society  250-629-3242
R.R. #1, 5715 Canal Road
Pender Island, BC V0N 2M1
Operates a loan cupboard.

Sooke Loan Cupboard Community Assistance Society  250-389-4607
(CONTACT)
2037 Shields Road
Sooke, BC V9Z 1H5
Basic mobility aids, bathroom and bathing aids, bed assists and Active Daily Living assists. Nominal fee.

Wescom Medi-Lend Society  250-478-5373
567 Goldstream Avenue
Victoria, BC V9B 2W4
Medical equipment loaned for up to 3 months to residents of the Western Communities. Operates Monday to Friday, 10 a.m. to 3 p.m.
Medical Equipment and Supplies

**Mobility Aids & Supports**

**Angel Accessibility Inc.** 250-383-0405
851 Viewfield Street
Victoria, BC V9A 4V2
www.angelsolutions.com

**Canada Scooters** 250-383-7383
2005 Cook Street
Victoria, BC V8T 3P9
www.canadascooters.com

**HME Mobility & Accessibility** 250-386-0075
2521 Government Street
Victoria, BC V8T 4P6
Manual, tilt, and power wheelchairs, walkers and other mobility aids, bathroom safety, daily living aids, scooters, home medical beds, patient lifts, lift chairs, ramps, stairlifts, and vertical platform lifts. Sales, Rental and Service.

**www.hmebc.com**

**Motion Specialties**
Lift and recline chairs, beds, seating, van lifts, patient lifts, stair and porch lifts, bathroom safety equipment, aids for daily living, wheelchairs, scooters, and walkers. Sales, service, and rentals.

**www.motionspecialties.com**

**City Wide Scooter & Wheelchair Sales & Service** 250-478-2978
725 Goldstream Avenue
Victoria, BC V9B 2X4
Scooters, wheelchairs, chair lifts, bathroom safety, scooter lifts, hand controls, walkers.

**www.citywidescooters.ca**

**Home Health Care** 250-474-6966
875 Cecil Blogg Drive
Victoria, BC V9C 3J2
Bathroom safety equipment, installation of grab bars and handrails, custom furniture risers, compression garments, incontinence supplies, hip protectors, adaptive clothing, walkers, hospital beds, and transport wheelchairs. Sales and setup of personal emergency response medical alarm/alert systems that work with your telephone landline. You own the system and do not pay a monthly fee.

**Island Mediquip Ltd.** 250-391-0388
750 Enterprise Crescent
Victoria, BC V8R 6R4
New mobility equipment. Wheelchairs, walkers, patient lifts, beds, lift chairs, and bath safety equipment. Sales, service, and rentals.

**www.islandmediquip.com**

**Rexall Home Health Care** 250-384-7196
3098 Nanaimo Street
Victoria, BC V8T 5A6

**www.rexall.ca**

**Shoppers Home Health Care** 250-370-2984
1561 Hillside Avenue
Victoria, BC V8T 2C1

**Silver Cross** 778-265-9400
204-2657 Wilfert Road
Colwood, BC V9B 5Z3
Installs and maintains accessibility and mobility equipment. Home healthcare equipment including stairlifts, vertical lifts, elevators, wheelchairs, walkers, scooters, hospital beds, bathroom safety, and accessible van conversions.

**www.silvercrossauto.com**
**www.silvercrossstores.com**