



Contacts for crime prevention, disaster preparedness, alarm systems and victim services.

Crime Prevention

Canadian Anti-Fraud Centre 1-888-495-8501

Provides a central source for complaints against telemarketing fraud in Canada. Phone the number above to report your complaint or go to their website to view reports of scam types and fraud warnings.

www.antifraudcentre.ca

Disasters (Community)

Provincial Emergency Program Information 1-800-663-3456

Provides information on Emergency Planning in advance of a disaster. During a community disaster such as a blizzard, flood, or earthquake, telephone services may be disrupted. Be prepared by making emergency plans with your family, friends or neighbours.

www.pep.gov.bc.ca

Victoria Emergency Management Agency (VEMA) 250-920-3373

VEMA is the City of Victoria's resource for helping our community prepare for an emergency. Learn how you can be prepared for an emergency by registering to attend a free workshop offered throughout the year.

www.preparevictoria.ca

Elder Abuse

Island Health (South) 250-388-2273 General Enquiry Line 1-888-533-2273

Island Health is a designated agency for accepting reports of elder abuse and neglect. Anonymous calls are accepted. Report concerns of physical, sexual, financial, or emotional abuse or neglect of a person over 19 years of age. Concerns will be directed to a delegated health care provider for investigation if required.

www.viha.ca

Fire

Fire departments throughout the Capital Region can provide education and assistance to seniors through public lectures or one-on-one consultations. To learn more about the fire prevention and safety services, call the non emergency number listed for your community in the front of the TELUS Phone Directory.

TIP!

Volunteers provide a reassurance phone call each day at a specified time to ensure that you are fine and free from medical problems.

Westshore residents contact:

RCMP at 250-474-8791

Greater Victoria area residents contact:

James Bay New Horizons at 250-386-4432.

Medical Alarm/Alert Systems

Canadian Medic-Alert Foundation 1-800-668-1507

Application forms for ID bracelets available at most pharmacies or at the number above.

www.medicalert.ca

Price's Alarms 250-384-4104

100-4243 Glanford Avenue
Victoria, BC V8Z 4B9

Provides a 24/7 monitoring station located in Victoria for activity monitoring and medication reminder service. Intruder and fire monitoring are also available. By pushing the emergency button you will be in voice to voice communication with our staff who will summon assistance.

www.pricesarms.ca

Victoria Lifeline 250-475-6415 1-888-832-6073

Get access to help 24 hours a day, 365 days a year either at home or on the go. With a simple push of your Lifeline help button, you're connected to our Response Centre who will send the help you need fast. With our advanced services, you have the option to include fall detection or locating technology.

www.lifeline.ca

See advertisement on page 64.

Poison Control

Poison Control Centre 1-800-567-8911

Provides information on poisons and treatment of poisoning.

Police Services

Crime Prevention, Community Policing, Victim Services

Municipal police and the Royal Canadian Mounted Police (RCMP) coordinate a number of programs such as Block Watch, Personal Safety, Fraud Prevention, and Residential and/or Apartment Security Audits that help seniors protect themselves and their homes. For more information on the programs in your community please contact the non-emergency number at the police department or RCMP office listed in the front of the TELUS Phone Directory.

Victim Services

Greater Victoria Police Victim Services 250-995-7351

57 Cadillac Avenue
Victoria, BC V8Z 1T3

Provides short-term emotional and practical support to victims of crime and/or sudden trauma. We provide court support, safety planning and offer assistance with Crime Victim Assistance applications and Victim Impact Statements.

www.gvpvs.org

Victim Link 1-800-563-0808

A 24/7 confidential telephone service providing information and referrals to all victims of crime, and crisis support to victims of family and sexual violence.

www.victimlinkbc.ca