



## Financial Assistance

*Information on pensions, supplements, benefits, allowances, and taxes.*

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### Automobile Insurance Discounts

**Insurance Corporation of BC (ICBC) 1-800-663-3051**

If you are 65 or older, and use your motor vehicle for pleasure only, you may be eligible for a discount of 25 % off your basic AUTOPLAN insurance premium. Disabled seniors may qualify for both Seniors' rate and the Disability Discount. [www.icbc.com](http://www.icbc.com)

**Provincial Motor Vehicle Fuel Tax Consumer Taxation Branch Registration 1-877-388-4440**

Offers rebate to Handicapped Persons. [www.gov.bc.ca](http://www.gov.bc.ca)

### Compassionate Care Benefits

**Service Canada 1-800-206-7218**

Benefits are available to Employment Insurance eligible workers who must be absent from work to provide support to a family member who is gravely ill with a serious risk of death. A maximum of 26 weeks of benefits are available to those who are eligible and provide the required medical certificate. The benefit can be used by one individual or shared with eligible family members to care for a child, parent, spouse or common-law partner.

[www.servicecanada.gc.ca](http://www.servicecanada.gc.ca)

### Credit Counselling

**Credit Counselling Society 1-888-527-8999**

A non-profit service providing help with managing money better, solving debt problems, and using credit responsibly.

[www.nomoredebts.org](http://www.nomoredebts.org)

### Disability Tax Credit

**Enabled Financial Solutions Ltd. 250-514-2699**

113-937 Dunford Avenue  
Langford, BC V9B 2S4

Fee-based service to secure a disability tax credit for eligible persons.

[www.enabledfinancial.ca](http://www.enabledfinancial.ca)

### Health Benefits & Subsidies

**Medical Services Plan (MSP) 1-800-663-7100**

**Out of province claims 250-952-1334**

The Medical Services Plan provides basic health services for BC residents. For information regarding eligibility and services refer to the 'BC Seniors' Guide' available at the Office of the Seniors' Advocate at 1-877-952-3181.

[www.hibc.gov.bc.ca](http://www.hibc.gov.bc.ca)

**Pharmacare 1-800-663-7100**

Ministry of Health  
PO Box 9655 Stn Prov Govt  
Victoria, BC V8W 9P2

Pharmacare is the program that provides assistance for prescription drug costs. Call for information and eligibility.

[www.hibc.gov.bc.ca](http://www.hibc.gov.bc.ca)

## **Pharmacare BC Palliative Care Drug Plan**

**811**

Supports individuals of any age who have reached the end stage of a life-threatening illness and who wish to receive palliative care at home. Eligible patients receive 100% coverage of eligible costs of prescription drugs and selected over-the-counter drugs needed for care and treatment at home.

[www.hibc.gov.bc.ca](http://www.hibc.gov.bc.ca)

## **Housing Benefits & Subsidies**

### **BC Home Owner's Grant**

**1-888-355-2700**

If you are a permanent resident in BC, a Canadian citizen or landed immigrant, and own and occupy your residence, you may be eligible for the Provincial Home Owner Grant. The grant reduces the amount of property taxes you have to pay. To apply for the Home Owner Grant, complete the application form on the back of the property tax notice, which is sent to you in May of each year.

[www.sbr.gov.bc.ca/hog](http://www.sbr.gov.bc.ca/hog)

### **Deferment of Property Taxes Ministry of Finance**

**250-356-8121**

Ministry of Finance & Corporate Relations Homeowners aged 55 years and over may defer the payment of annual property taxes on their principal residence. The program is also available to homeowners of any age who are widowed spouses, or who meet the definition of a person with disabilities, in the *Disability Benefits Program Act*.

[gov.bc.ca/propertytaxdeferment](http://gov.bc.ca/propertytaxdeferment)

### **Home Adaptations For Independence Program (HAFI)**

**1-800-257-7756**

HAFI helps low-income BC seniors and people with disabilities finance home modifications for accessible, safe and independent living.

[www.bchousing.org/HAFI](http://www.bchousing.org/HAFI)

### **Shelter Aid for Elderly Renters Program (SAFER)**

**1-800-257-7756**

BC Housing  
101 - 4555 Kingsway  
Burnaby, BC V5H 4V8

Low-income seniors may be eligible to receive cash assistance towards their monthly rent payment through the SAFER program if they meet all of the following conditions: age 60 years or older, lived in BC for the full 12 months preceding their application, applicants and spouses (with whom they are living) meet the citizenship requirements, pay more than 30% of gross (before tax) monthly household income towards the rent of their home, including the cost of pad rental for manufactured home that they own and occupy.

[www.bchousing.org](http://www.bchousing.org)

## **Provincial Programs**

### **Senior's Supplement Program**

**1-866-866-0800**

The Senior's Supplement is a monthly payment provided by the Province of BC through the Employment and Assistance Act. It ensures a conditionally guaranteed income level for BC residents receiving federal Old Age Security and Guaranteed Income Supplement or federal allowances. If the income level of an eligible senior's total income falls below the level guaranteed by the Province, the supplement is provided to make up the difference. It is paid automatically to those who are eligible - seniors do not need to apply.

## Federal Programs

**Service Canada** 1-800-277-9914

PO Box 1177

Victoria, BC V8W 2V2

Service Canada is responsible for administering the federal benefits listed in the next column. Call the number above to book an appointment. If you have a hearing or speech impairment and you use a TDD/TTY device, call 1-800-255-4786.

[www.servicecanada.gc.ca](http://www.servicecanada.gc.ca)

**Canada Pension Plan (CPP)** provides retirement pension and other benefits for those people who have contributed to the Plan through paid employment in Canada. The amount of CPP benefit is determined by the contribution you made during the time you were employed. Canada Pension Plan retirement benefits may begin as early as age 60. Applications for Canada Pension Plan benefits are available from any Service Canada office.

**Old Age Security Pension (OAS)** is a federally-funded basic monthly pension that is paid to you if you have reached the age of 65, if you are a Canadian citizen or a legal resident of Canada and if you meet the residence requirements. To receive OAS, you should apply at least six months before your 65th birthday or the date of your eligibility.

**Guaranteed Income Supplement (GIS)** may be available to you depending on your income and your marital status. To receive GIS, you must apply by providing an application, which can be obtained from Service Canada. GIS is based on your annual income, or the combined income of you and your spouse.

**Allowance for the Survivor** may be available for the spouse of someone receiving OAS and GIS. You must be between 60 and 65 years of age and meet residence requirements. You may receive an Allowance for the Survivor until you reach age 65 depending on your income.



Health  
Services

*A listing of public and private agencies providing health care and health education.*

## Aboriginal Health Services

**Island Health (South)**

**Aboriginal Health** 250-370-8914

Services include Aboriginal Liaison Nurse, Diabetes Nurse Educator, and a Community Nutritionist.

[www.viha.ca](http://www.viha.ca)

**Saanich First Nations Adult**

**Care Society** 250-544-1627

Offers home care nursing, home support, and medical transportation for First Nations on the Saanich Peninsula.

**Victoria Native Friendship Centre**

250-384-3211

231 Regina Avenue

Victoria, BC V8Z 1J6

Services include Mental Health Liaison, Outreach workers and a Health Clinic.

[www.vnfc.ca](http://www.vnfc.ca)